

## **PAYMENT, REFUND & CANCELLATION POLICY**

### Classes, events and other programs by advance paid registration

Full refunds for those enrolled in classes, events or other programs will be given if the refund request is made seven days prior to the scheduled class or event date. Refund requests for a class, event or other program less than seven days prior to the scheduled event cannot be refunded in full or in part.

The registration deadline for any class is one week before the scheduled class date. Walk-in registrations are accepted if there is availability in the class, per the instructor, and there is no required supply list for participants. Walk-in registrations are to be paid at the front desk only.

Classes not meeting the minimum required enrollment after the registration deadline will be cancelled. Full refunds for those enrolled will be processed and given back to participants.

### Inclement Weather Policy

We reserve the right to cancel a class, event or any other scheduled program due to inclement weather conditions. Participants who have made reservations will receive communication about a weather cancellation via phone and/or email. Notice of a cancellation also will be published on the Powell Gardens website. A “rain” date often is scheduled for classes, events and other programs that are cancelled because of weather. Full refunds for weather-related cancellations or rescheduled events will be processed and given to participants making a request.